

Upto 4month Standing Charge Free Promo

We may change this offer at any time, and it cannot be combined with other offers. To receive the value of up to 4 months of your standing charge (in the form of cashback via a BACs payment), you must have a) received direct marketing about this offer from us and b) agreed a business energy supply contract with EDF Energy, Yu Energy or Smartest Business Energy via LOVE between 19th November 2025 and 30th November 2025.

The value of the cashback will be equivalent to standing charge as follows:

- 1-year fixed term contract = 1 month free
- 2-year fixed term contract = 2 months free
- 3-year fixed term contract = 3 months free
- 4-year fixed term contract = 4 months free

The equivalent cost of the standing charge (based on 31 calendar days per month) will be paid via a BACs payment into your business bank account. Upon your contract going live with the relevant supplier, you must send us an invoice to finance@lovebusiness.co.uk with your business bank details (which match the details for the contract you have agreed via us). Please note, the invoice must not include VAT. We will look to issue you a BACs payment for the value of the cashback within 60 days of receiving your invoice.

To check whether your contract is live on supply with the relevant energy supplier, please log in to your MyHub account. Details of how to log-in to your MyHub account will be provided via e-email after you have agreed to your contract.

These terms work alongside our Standard Terms and Conditions available [here](#).

How This Offer Works

These rules take priority over any other information about this offer, including adverts or promotional materials. The instructions on how to claim are part of these rules. By taking part, you agree to follow these rules. Please keep a copy for your records.

We are Love Business Group Limited ("LOVE"). Our registered office is at Unit 2, Springfield Court, Bolton, BL3 2NT (Company number: 06322305). We help businesses with finding new energy supply contracts. Please note, when you agree to your energy contract, that contract is directly with the relevant supplier, not with us.

When you agree to your business energy supply contract with EDF Energy, Yu Energy or Smartest Business Energy via LOVE within the Offer Period, upon this contract going live, you will be eligible for cashback. The value of the cashback is equivalent to covering your standing charge costs on that contract – up to the value of 4 months standing charge free (based on the length of the fixed-term contract you agree). Please note, your standing charge will remain on your energy supply bill, and you will continue to be charged that amount by the supplier. This offer provides reimbursement for those charges in the form of cashback via a BACs payment.

1. When This Offer Runs

- Offer Period:** You are eligible to receive the relevant value of cashback if you sign your business energy supply contract with EDF Energy, Yu Energy or Smartest Business Energy via LOVE between 00:01 GMT on 19th November 2025 and 23:59 GMT on 30th November 2025. We may end this offer early if we choose to.

- b. **Getting Your Cashback:** For the cashback, upon your contract going live with the relevant supplier, you must send us an invoice (excluding VAT) to finance@lovebusiness.co.uk with your business bank details (which must match the details for the contract you have agreed via us). We will look to issue you a BACs payment for the value of the cashback within 60 calendar days of receiving your invoice. To check whether your contract is live, please log-in to your MyHub account.
2. **Who Can Get This Offer:** This offer is for UK businesses only. Only customers who meet our requirements and received our direct marketing about this offer can qualify. The person who agrees to the energy contract must:
- have permission from their business to agree to the energy contract;
 - be 18 years old or older; and,
 - live in the UK.
- You cannot combine this offer with other promotions; however, a customer will be eligible to claim one cashback for each separate business energy supply contract agreed during the offer period (subject to these terms and conditions).
- This offer is not available to anyone professionally connected with this promotion. It is also not available to employees, immediate family members or agents of:
- us;
 - our subsidiary companies; or
 - our other group companies.
3. **Who Qualifies:** Your business must have agreed to the business energy supply contract with EDF Energy, Yu Energy or Smartest Business Energy via LOVE during the offer period and meet all the requirements set out above in section 2. The contract can be a re-contract (renewal) to your business's existing supplier (where the current supplier is EDF Energy, Yu Energy or Smartest Business Energy) or it can be a switch to EDF Energy, Yu Energy or Smartest Business Energy.
4. We are not responsible for any claims that are delayed, incomplete or lost due to technical problems or other issues outside our control. We may disqualify claims made on someone else's behalf.
5. **Your Cashback:** If your claim is valid, you will receive the equivalent standing charge coverage in cashback (via a BACs payment) corresponding to your fixed-term contract length (1-4 months). Cashback will be paid within 60 days of LOVE receiving the invoice and can only be raised once the relevant contract has gone live on supply. To check whether the contract has gone live on supply, please log-in to your MyHub account.
6. **How to Get Your Cashback:** We must first confirm that your contract was agreed during the offer period and it has gone live on supply. Once we confirm this, we will check your invoice to ensure the details for your business match those we hold in our system and that the amount

claimed is excluding VAT. If these checks are met, we will issue the BACs payment within 60 days of receiving your invoice.

7. We cannot be held responsible if you fail to respond to our communications or if you provide inaccurate information that affects your cashback claim.
8. No cash or other alternative cashback will be provided, except as stated in these terms and conditions. However, if circumstances outside our control occur, we may substitute a similar cashback of equal or greater value.
9. We have the right to verify all claims by asking for proof of ID (passport, driving licence or equivalent). We can refuse or withdraw your cashback and stop you from participating further if we reasonably believe:
 - a. you have broken these rules or our Standard Terms and Conditions;
 - b. you have acted against the spirit of this offer;
 - c. you have not followed the instructions for claiming this offer;
 - d. you have gained an unfair advantage; or
 - e. you have used fraudulent means to claim.
10. You must make your claim yourself. We will not accept claims made by representatives, trade groups, consumer groups, syndicates or other third parties (including bulk claims).
11. We will disqualify and not count claims made by automated systems (including macros or programmable systems) and anyone who does not fully meet these requirements.
12. We have the right to investigate and take action to protect against fraudulent or invalid claims. We can reject claims that we consider, at our sole discretion, to be fraudulent or invalid.
13. Any additional costs you may have when participating in this offer (such as internet costs and other services beyond what we provide for cashback delivery) are not included and you must pay them separately.
14. Your claim will be invalid if you:
 - a. do not meet the eligibility requirements;
 - b. have failed to comply with these rules in any way, as determined by us at our sole discretion; or,
 - c. have not met the participation requirements.
15. As far as the law allows, we (and our associated companies) will not be responsible or liable to compensate you or accept liability for any personal loss, expense, or damage connected

with this offer. This includes losses from accepting or using your cashback. The exception is any liability we cannot exclude by law (including personal injury, death, and fraud), where our liability is limited to the minimum allowed by law. We cannot guarantee the quality or availability of services when you use your cashback and cannot be held liable for any resulting loss or damage. Your legal rights are not affected.

16. We have the right to cancel or change this offer at any stage (but will always try to minimize the effect on you to avoid disappointment). This may happen if there is:
 - a. an event of circumstances outside our reasonable control;
 - b. fraud;
 - c. abuse;
 - d. an error that affects or could affect how this offer works properly; and/or
 - e. an error that affects or could affect giving out cashbacks properly (only where we cannot avoid this).
17. If something happens that is beyond our reasonable control and prevents us from following these rules, we will not be liable for any failure to perform or delay in performing our obligations.
18. We have no control over internet or communication networks and are not liable for any problems with them (for example, traffic congestion, technical problems or other issues). We will not be held liable for any fraud by third parties or any event beyond our control, including (but not limited to) user error and any failures that may restrict, delay, or prevent you from participating in this offer due to:
 - a. network;
 - b. computer;
 - c. hardware; or
 - d. software problems of any kind.
19. We run and manage this offer. You can contact us by emailing finance@lovebusiness.co.uk.
20. Our decision is final on all matters relating to this offer and we will not enter into correspondence about it.
21. If any part of these rules is found to be illegal, invalid, or unenforceable, it will be removed from these rules. The remaining parts will continue to apply in full.
22. We (as Data Controller) take your privacy very seriously. We will record and store any personal data you provide as part of your energy contract renewal (such as meter/supply details, your full name, date of birth, address, bank details and contact details) and will use any personal data necessary to fulfil our obligations under these offer rules. Click [here](#) for our Privacy Policy. You can request access to your personal data, or have any mistakes corrected, by emailing us

using the details in our Privacy Policy. By participating in this offer, you agree to us using your personal data as described above.

23. These offer rules and any questions about their legal meaning will be governed by English law. Any disputes must be referred to the English courts.